



ESIC MEDICAL OFFICERS' ASSOCIATION

MINISTRY OF LABOUR & EMPLOYMENT, GOVT. OF INDIA

Regd. Office : D-1/1 (IInd Floor), Model Town-III, Delhi-110009

Registered Under Trade Union Act (3884/89), Affiliated to (INTUC 9128), Recognized by ESIC Since 1991

Visit : www.esicmoa.com (Mail : admin@esicmoa.com)

Ref. No. 70/2023

Date 18-8-23

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Reminder III

To,
The Director General
HQ, ESI Corporation Panchdeep Bhawan,
CIG Road, New Delhi 110002.

Subject: Regarding provision of Data Entry operator at ESIC Dispensaries.

Dear Sir,

With reference to subject matter cited above, I wish to submit the following for your kind perusal and needful action:

- 1) ESIC has been dispensing medicines to its IP's through Dhanwantri module which requires medicines to be prescribed online by the treating Doctors.
- 2) Since a doctor at ESIC Dispensaries attends a huge volume of patients in each shift, a considerable time of doctor is spent on making entries for prescribed medicines on Dhanwantri module.
- 3) Consequently, this online prescription consumes much valuable time of the doctor which is required for meticulous history taking and examination of patient.
- 4) Considering these issues in mind, many ESIC Hospitals have opted for the services of data operators at the OPDs to facilitate better patient care & services.
- 5) As the provision of Data entry operator will smoothen the patient care services at dispensary level also, we request that the availability of Data operator be extended to Dispensaries also.
- 6) Needless to say this will help patients as the treating Doctor will have more time for clinical assessment and management.
- 7) So it is humbly requested that necessary steps be taken to post Data Entry Operators at ESIC Dispensaries for delivering better services to our esteemed IPs.

I hope you will do needful at earliest.

Thanks

(Signature)

Dr Md Mozaffar uddin
General Secretary